

PRIVACY STATEMENT

Your personal information

Mako Networks Limited (“Mako Networks”) believes an individual’s right to their personal information is highly important. We have systems and procedures in place to protect your privacy whenever we collect, store and use your information in order to provide the Mako Networks services.

We respect your rights under the Privacy Act 1993 which sets out principles relating to the protection of your personal information.

This Privacy Statement contains our policies in relation to the management of your personal information.

Personal information is information or an opinion about an individual whose identity is apparent or can reasonably be ascertained from the information. This includes information which is written, oral or electronic.

If you require more details about the personal information we hold, and the purposes for which, and way in which, we collect, hold, use, and disclose that information you should contact Mako Networks using the contact information included at the end of this Statement.

Sites covered by this Privacy Statement

Mako Networks is a global organisation, with legal entities, business processes, management structures, and technical systems that cross borders. This Privacy Statement applies to all Mako Networks-owned websites and domains and the websites and domains of our wholly owned subsidiaries (collectively the “Site”), except that a privacy policy or statement posted on the Site specific to a particular Mako Networks product or service will apply instead of this Privacy Statement.

Links to non- Mako Networks websites

The Site may provide links to third-party websites for your convenience and information. If you access those links, you will leave the Site. Mako Networks does not control those sites or their privacy practices, which may differ from Mako Networks practices. We do not endorse or make any representations about third- party websites. The personal data you choose to provide to or that is collected by these third parties is not covered by the Mako Networks Privacy Statement. We encourage you to review the privacy policy of any company before submitting your personal information.

What personal information we collect

To serve you better and understand your needs and interests, Mako Networks collects, exports, and uses personal information with adequate notice and consent, along with required filings with data protection authorities, when applicable. For example, when you order products or services, apply for instant credit, request information, subscribe to marketing or support materials, register yourself or your Mako Networks products, enter contests or participate in surveys, or apply for a job at Mako Networks, we will ask you to provide personal information to complete these transactions. The types of personal information you provide to us on these pages may include contact information such as your name, address, telephone number, and email address; and other unique information such as user IDs and passwords, billing and transaction information, product and service preferences, contact preferences, educational and employment background, and job interest data. Mako Networks may also collect information during your visit to the Site through our Automatic Data Collection Tools, which include Web beacons, cookies, embedded Web links, and other commonly used information-gathering tools. These tools collect certain standard

information that your browser sends to the Site such as your browser type and language, access times, and the address of the website from which you arrived at the Site. They may also collect information about your Internet Protocol (IP) address, clickstream behavior (i.e. the pages you view, the links you click, and other actions you take in connection with the Site) and product information. An IP address is a number that is automatically assigned to your computer whenever you are surfing the Web, allowing Web servers to locate and identify your computer. Computers use IP addresses to communicate on the Internet, allowing users to browse and shop. Mako Networks may also use some of these Automatic Data Collection Tools in connection with certain emails sent from Mako Networks and therefore may collect information using these tools when you open the email or click on a link contained in the email.

How we use your information

The information Mako Networks collects to understand your needs and interests helps Mako Networks deliver a consistent and personalised experience. For example, Mako Networks may use your information to:

- communicate with you about products and services;
- provide service and support;
- bill you for products and services;
- update you on new services and benefits;
- provide personalised promotional offers;
- select content to be communicated to you;
- personalise the Site;
- respond to your inquiries;
- allow you to participate in contests and surveys; and
- contact you for market research regarding Mako Networks products or services.

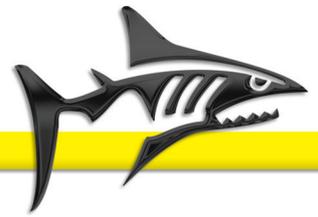
We will give you the opportunity to choose your privacy preferences regarding the communications we send.

How we share your information

Mako Networks will not sell, rent or lease your personal information to others except as described in this Statement. Mako Networks shares personal information in the following ways: Mako Networks retains service providers and channel partners to deliver products, services and customer solutions and to assist Mako Networks with marketing and communication initiatives. Suppliers and service providers are required by contract to keep confidential the information received on behalf of Mako Networks and may not use it for any purpose other than to carry out the services they are performing for Mako Networks.

From time to time, Mako Networks participates in marketing initiatives with other companies. As part of these initiatives, certain Mako Networks services and marketing communications are delivered at the same time as those from other companies. Some of these services and communications offer you the option to share personal information with both Mako Networks and the other companies participating in these initiatives. For example, you may receive marketing communications from Mako Networks and other companies or have the opportunity to register online for software products from multiple companies. If you choose to provide personal information only to Mako Networks, Mako Networks will not share this information with the other companies participating in that marketing initiative. If you choose to provide personal information to the other companies, that personal information will be handled according to the privacy policy of those companies.

Mako Networks may require the export of your personal information to other Mako Networks-owned business entities Worldwide in accordance with this Statement to satisfy your request. Such export is a requirement



of providing the information to Mako Networks.

Except as described in this Statement, Mako Networks will not share the personal information you provide to Mako Networks with non-Mako Networks third parties without your permission, unless to: (i) respond to duly authorised information requests of police and governmental authorities; (ii) comply with any law, regulation, subpoena, or court order; (iii) help prevent fraud or to enforce or protect the rights and properties of Mako Networks or its subsidiaries; or (iv) protect the personal safety of Mako Networks employees and third parties on Mako Networks property.

Circumstances may arise where, whether for strategic or other business reasons, Mako Networks decides to sell, buy, merge or otherwise reorganise businesses in some countries. Such a transaction may involve the disclosure of personal information to prospective or actual purchasers, or the receipt of it from sellers. It is Mako Networks' practice to seek appropriate protection for information in these types of transactions.

Children's privacy

Mako Networks does not knowingly collect information from children under the age of 13 and does not target the Site to children under 13. If Mako Networks learn that we have collected personal information of a child under 13 we will take steps to delete this information as soon as possible. We encourage parents and guardians to take an active role in their children's online activities and interests.

Your choices and selecting your privacy preferences

Mako Networks gives you the choice of receiving a variety of information that complements our products and services. You can subscribe to receive certain product and service specific information and also choose to receive Mako Networks general communications.

You can make or change your choices about receiving either subscription or general communications at the data collection point or by using other methods. This option does not apply to communications primarily for the purpose of administering order completion, contracts, support, product safety warnings, updates, or other administrative and transactional notices as the primary purpose of these communications is not promotional in nature.

The email communications that you receive from Mako Networks will be provided in accordance with this Statement. Some email communications may utilise automatic data collection tools.

Subscription communications

Subscription communications include email newsletters, software updates, etc. that may be expressly requested by you or which you consented to receive. After you request such communications, you may opt out of receiving them by using one of the following methods: Select the email "opt out" or "unsubscribe" link, or follow the opt-out instructions included in each subscription communication. Write to, or contact Mako Networks. Be sure to provide your name, email and postal address, and specific relevant information about the Mako Networks subscriptions that you no longer wish to receive. Please be aware that when you opt out of receiving certain subscription communications, it may affect the services you have chosen to receive from Mako Networks where accepting the communications is a condition of receiving the services.

Mako Networks general communications

Mako Networks general communications provide information about

products, services, and/or support. This may include new product information, special offers, or invitations to participate in market research. You may opt out of receiving these general communications by using one of the following methods: Select the email "opt out" or "unsubscribe" link, or follow the opt-out instructions included in each communication. Write to, or contact Mako Networks. Be sure to provide your name, email and postal address, and specific relevant information about your privacy preferences.

Access to and accuracy of your information

Mako Networks strives to keep your personal information accurately recorded. We have implemented technology, management processes and policies to help maintain data accuracy. Mako Networks provides individuals with reasonable access to personal information that they provided to Mako Networks and the reasonable ability to review and correct it or ask for anonymisation, blockage, or deletion, as applicable. To protect your privacy and security, we will also take reasonable steps to verify your identity, such as requiring a password and user ID, before granting access to your data. To view and change the personal information that you directly provided to Mako Networks contact Mako Networks.

Integrity and retention of personal information

Mako Networks makes it easy for you to keep your personal information accurate, complete, and up to date. We will retain your personal information for the period necessary to fulfil the purpose outlined in this Privacy Statement unless a longer period is required or permitted by law.

Protection of personal information

Mako Networks takes seriously the trust you place in us. To prevent unauthorised access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, Mako Networks utilises appropriate physical, technical and administrative procedures to safeguard the information we collect. We use Secure Sockets Layer (SSL) encryption when collecting or transferring sensitive information such as credit card information. SSL encryption is designed to make the information unreadable by anyone but us. This security measure is working when you see the symbol of either an unbroken key or a closed lock (depending on your browser) at the bottom or top of your browser window.

Changes to this Statement

If we change our Privacy Statement, we will post the revised statement here, with an updated revision date. If we make significant changes to our statement, we may also notify you by other means, such as sending an email or posting a notice on our home page.

Contacting us

We value your opinions. If you have comments or questions about our Privacy Statement, please send them to Mako Networks at the following address:

1/62 Paul Matthews Road, Albany, Auckland, New Zealand or Private Bag 302911, North Harbour, Auckland, New Zealand